Configuring KnowBe4

Configuring KnowBe4 for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to KnowBe4 by using the enterprise credentials.

Prerequisite

Browser Requirements: Internet Explorer 11 and above

To configure KnowBe4 for SSO by using SAML:

1. In a browser, type https://www.knowbe4.com/ and press **Enter**.

2. To enable and configure SSO, the user must contact KnowBe4 support team and provide them with an email address to create an admin user account, certificate fingerprint, and SSO URL.

Required Information	Description
Email Address	Email Address
X 509 certificate SHA1 fingerprint	Copy and paste the IdP X509 certificate in the https://www.samltool.com/fingerprint.php link, select **SHA1 Algorithm** and **CALCULATE FINGERPRINT**.
SSO URL	The target URL or SSO URL

Note: The support team will configure the SP from the backend.