

Configure Pigeonhole Live for Single Sign-On

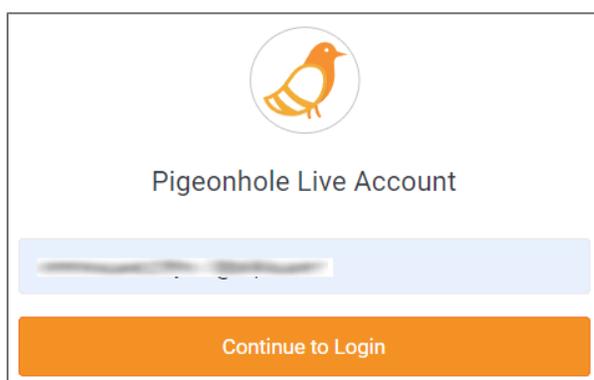
Configuring Pigeonhole Live for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to Pigeonhole Live by using the enterprise credentials.

Prerequisite

Browser Requirements: Internet Explorer 11 and above

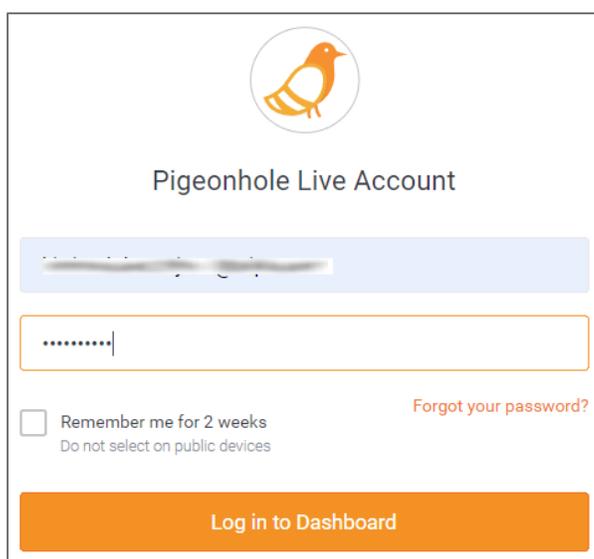
To configure Pigeonhole Live for SSO by using SAML:

1. In a browser, type <https://dashboard.pigeonholelive.com/login> and press **Enter**.
2. Type your Pigeonhole Live admin account email address and click **Continue to Login**.



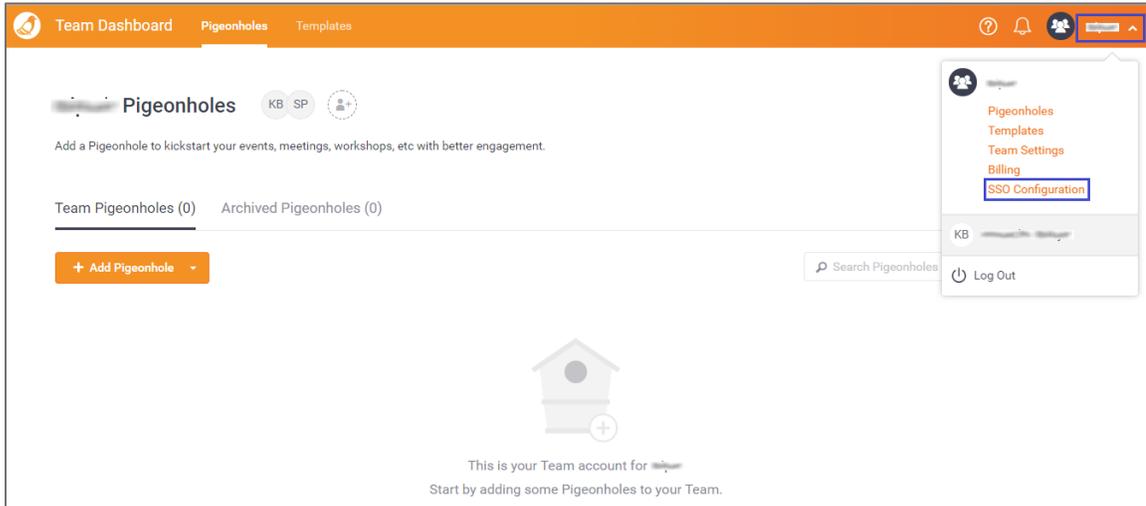
The screenshot shows the Pigeonhole Live Account login page. At the top center is the Pigeonhole Live logo, which is a stylized orange bird inside a white circle. Below the logo, the text "Pigeonhole Live Account" is displayed. Underneath, there is a light blue input field containing a blurred email address. At the bottom of the page is an orange button with the text "Continue to Login".

3. Type your Pigeonhole Live admin account password and click **Log in to Dashboard**.



The screenshot shows the Pigeonhole Live Account login page. At the top center is the Pigeonhole Live logo, which is a stylized orange bird inside a white circle. Below the logo, the text "Pigeonhole Live Account" is displayed. Underneath, there is a light blue input field containing a blurred email address. Below that is a white input field with a password mask consisting of seven dots and a cursor. To the left of the password field is a checkbox labeled "Remember me for 2 weeks" with the subtext "Do not select on public devices". To the right of the password field is a link labeled "Forgot your password?". At the bottom of the page is an orange button with the text "Log in to Dashboard".

4. In the dashboard page, click the user account in the top-right corner and select **SSO Configuration**.



Note: Contact the Pigeonhole Live support team to enable the **SSO Configuration** option.

5. Scroll down and click **Add SAML configuration** under **Step 2: Provide us your SAML parameters**.

Single Sign-On Settings for Dashboard

Single sign-on (SSO) allows you to configure user access to Pigeonhole Live via your company's identity provider. Pigeonhole Live supports SAML2 standard.

Step 1: Set up your Identity provider

Please use the following parameters to configure Pigeonholelive application in your Identity provider (IdP). The IdP should provide a **metadata file** or **three SAML parameters** for the next step.

Callback URL also known as Assertion URL, Authenticating URL, or Login URL	https://dashboard.pigeonholelive.com/login/saml/e/ [redacted]
Service Provider Entity ID Don't panic if you don't know where to put it. Most of the time it is not required.	pigeonholelive-[redacted]
Application Username	emailAddress
Name ID format	urn:oasis:name:tc:SAML:1.1:nameid-format:emailAddress
SP Metadata File	Download metadata
SP Metadata URL	https://dashboard.pigeonholelive.com/login/saml/m/ [redacted]
Assertion Encryption	Download certificate

Step 2: Provide us your SAML parameters

Define the SSO configuration for your company **Netscaler Test**. When it's ready, your Account Representative will be able to enable SSO for teams in your company, and team members will be notified accordingly by email.

[Add SAML configuration](#)

- In the **Add new SAML Configuration** pop-up window, enter the values for the following fields:

Required Information	Description
SAML 2.0 Endpoint (HTTP)	IdP logon URL
Identity Provider	Entity ID
Public Certificate	Copy and paste the IdP certificate. The IdP certificate must begin and end with -----Begin Certificate----- and -----End Certificate----- Note: The IdP metadata is provided by Citrix and can be accessed from the link below. The link is displayed while configuring SSO settings for your app. <a href="https://gateway.cloud.com/idp/saml/<citrixcloudcust id>/<app id>/idp_metadata.xml">https://gateway.cloud.com/idp/saml/<citrixcloudcust id>/<app id>/idp_metadata.xml

Add new SAML Configuration

SAML settings

Upload your identity provider metadata or fill in the form below to set up Pigeonhole Live with your custom SSO solution.

Upload metadata file

SAML 2.0 Endpoint (HTTP)

The sign-on URL provided by your IdP

Identity Provider

Entity ID (or issuer ID) provided by your IdP

Public Certificate

-----Begin Certificate-----
 -----End Certificate-----

Paste your entire x.509 Certificate here

Cancel
Test Configuration

- Click **Test Configuration**.

8. After configuration is tested, click **Apply new Configuration**.

