Configure Guru for Single Sign-On

Configuring Guru for single sign-on (SSO) enables administrators to manage users of Citrix ADC. Users can securely log on to Guru by using the enterprise credentials.

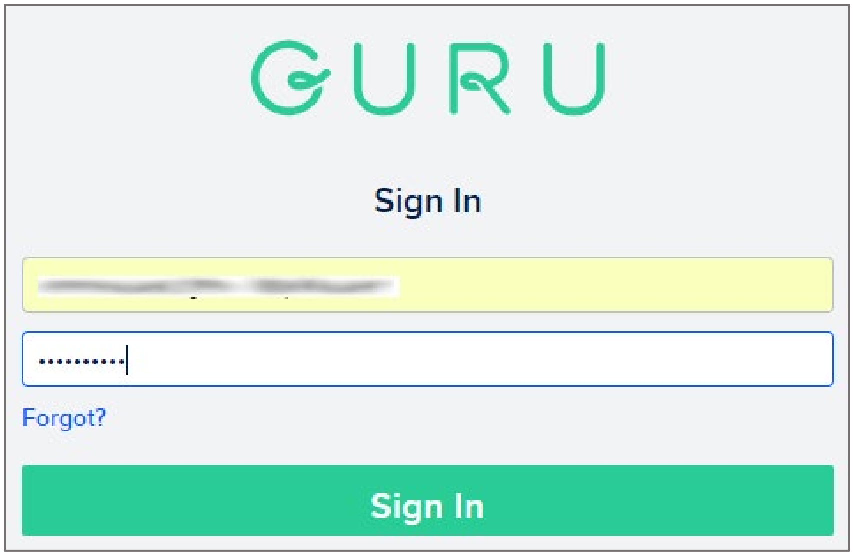
Prerequisite

Browser Requirements: Internet Explorer 11 and above

To configure Guru for SSO by using SAML:

1. In a browser, type https://app.getguru.com/signin and press **Enter**.

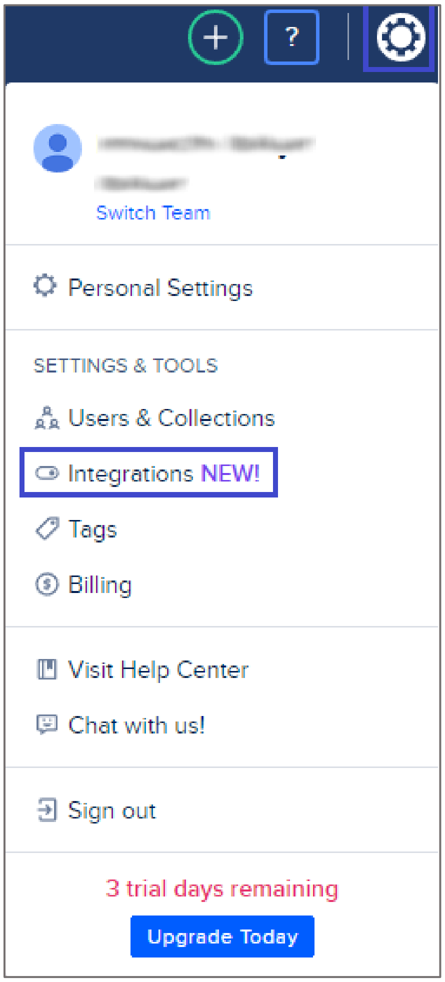
2. Type your Guru admin account credentials (**Email** and **Password**) and click **Sign In**.



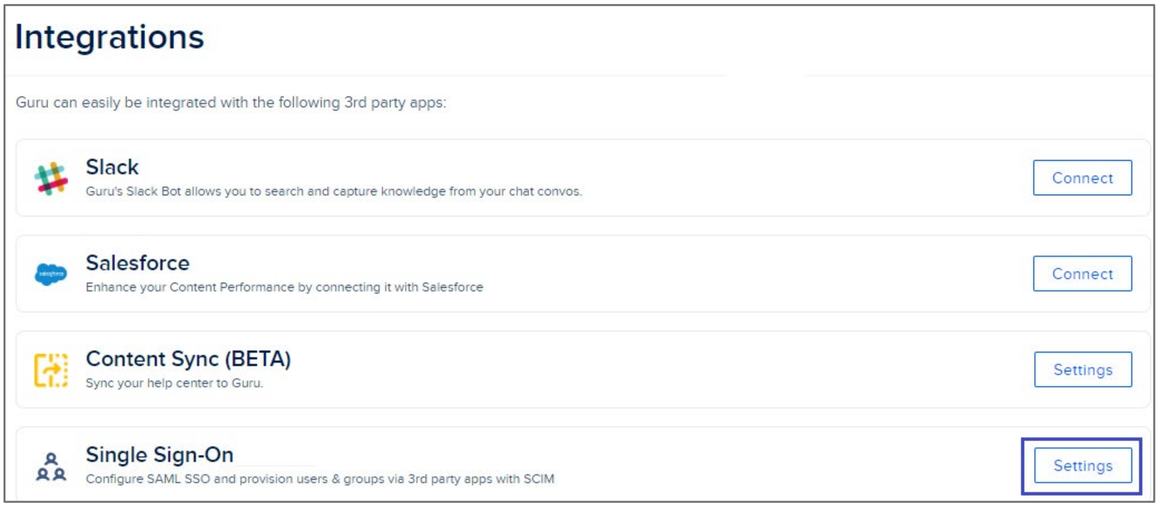
[redacted]

••••••••••

3. In the top-right corner of the dashboard page, click the settings icon and select **Integrations**.



4. In the **Integrations** page, click **Settings** in the **Single Sign-On** tile.



Integrations

Guru can easily be integrated with the following 3rd party apps:

Slack
Guru's Slack Bot allows you to search and capture knowledge from your chat convos.
Connect

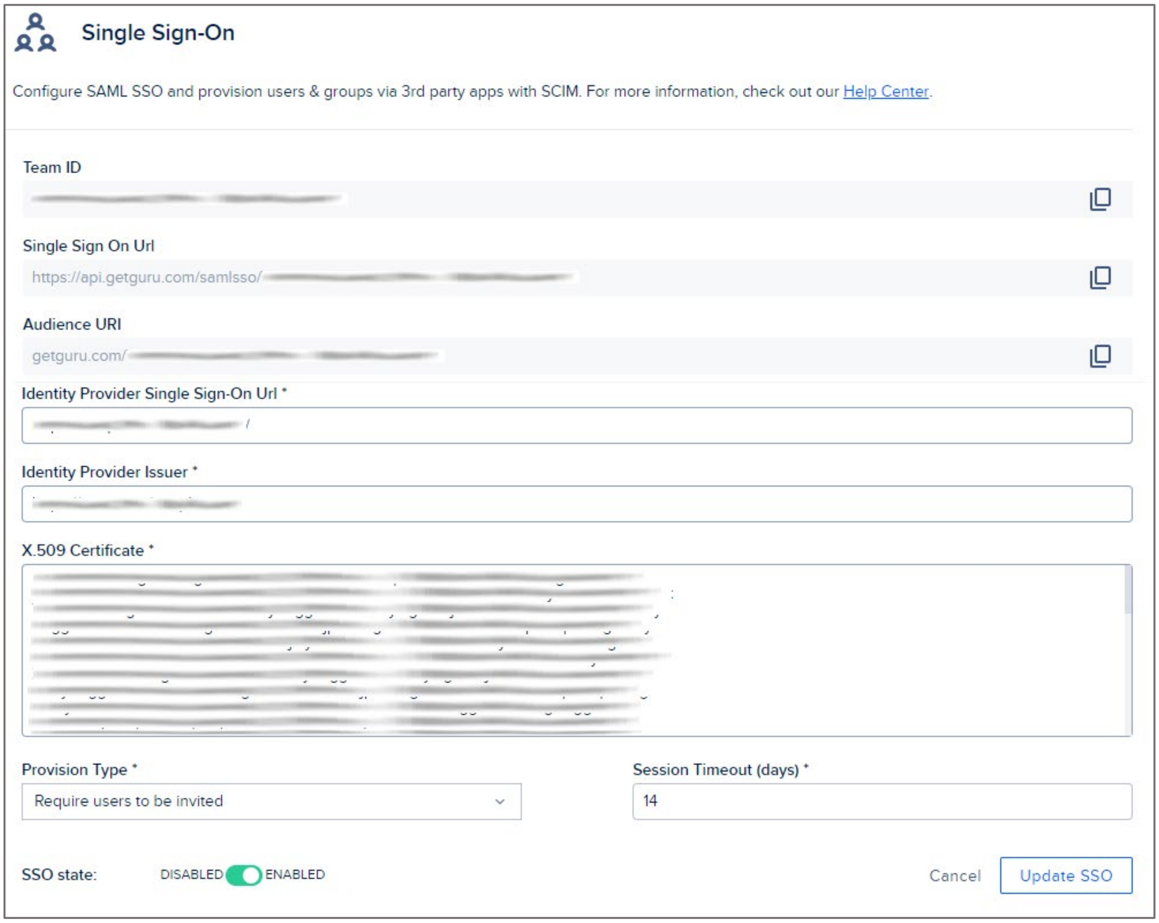
Salesforce
Enhance your Content Performance by connecting it with Salesforce
Connect

Content Sync (BETA)
Sync your help center to Guru.
Settings

Single Sign-On
Configure SAML SSO and provision users & groups via 3rd party apps with SCIM
Settings

5. Scroll down and enter the values for the following fields:

Field Name	Description
Identity Provider Single Sign-On Url	IdP logon URL
Identity Provider Issuer *	IdP issuer ID
X.509 Certificate	Copy and paste the IdP certificate. The IdP certificate must begin and end with - - - - -Begin Certificate- - - - - and - - - - -End Certificate- - - - - **Note:** The IdP metadata is provided by Citrix and can be accessed from the link below. The link is displayed while configuring SSO settings for your app. https://gateway.cloud.com/idp/saml/<citrixcloudcust_id>/<app_id>/idp_metadata.xml
Provision Type	Select **Require users to be invited** from the drop-down list.
Session Timeout (days)	The values is set to 14 by default.



Single Sign-On

Configure SAML SSO and provision users & groups via 3rd party apps with SCIM. For more information, check out our Help Center.

Team ID: [redacted]

Single Sign On Url: https://api.getguru.com/samlsso/[redacted]

Audience URI: getguru.com/[redacted]

Identity Provider Single Sign-On Url *: [redacted]

Identity Provider Issuer *: [redacted]

X.509 Certificate *: [redacted]

Provision Type *: Require users to be invited

Session Timeout (days) *: 14

SSO state: DISABLED ENABLED

Note: Note down the **Team ID**, **Single Sign On Url**, and **Audience URI** for IdP configuration.

6. Toggle the **SSO state** to **ENABLED**.

7. Finally, click **Update SSO**.