

Citrix Workspace App (Earlier known as Citrix Receiver) Feature Matrix										
Feature		Windows 2108	Windows Store	Windows 1912 LTSR	Linux 2108	Mac 2108.1	iOS 2108	Android 2108	HTML5 2108.2	Chrome-OS 2108.2
Supported version of OS		Win 10	Win 10	Win 7-10	Multiple	10.15 and above	11 and above	7.0 and above	Chrome/Firefox/IE10+/Safari	latest
Citrix Workspace	Citrix Virtual Apps	•	•	•	•	•	•	•	•	•
	Citrix Virtual Desktops	•	•	•	•	•	•	•	•	•
	Citrix Content Collaboration (Citrix Files)	•	•	•		•	•	•	•	•
	Citrix Access Control Service	•	•	•		•				
	Citrix Workspace Browser	•				•				
	SaaS/Webapps with SSO	•	•	•	•	•	•	•	•	•
	Citrix Mobile Apps	•				•	•	•	•	
	Intelligent Workspace features	•				•	•	•	•	
Endpoint Management	Auto configure using DNS for Email Discovery	•	•	•		•	•	•		
	Centralized Management Settings	•	•	•	•					•
	App Store Updates / Citrix Auto updates	•	•	•		•	•	•		•
UI	Desktop Viewer/Toolbar	•	•	•	•	•	•	•	•	•
	Multi-tasking	•	•	•	•	•	•	•	•	•
	Follow Me Sessions (Workspace Control)	•	•	•	•	•	•	•	•	•
HDX Host Core	Adaptive transport	•	•	•	•	•	•	•		
	SDWAN support	•	•	•	•	•			•	•
	Session reliability	•	•	•	•	•	•	•	•	•
	Auto-client Reconnect	•	•	•	•	•	•	•		
	File open in Citrix Workspace app	•	•	•	•	•	•	•		•
	Session Sharing	•	•	•	•	•	•	•	•	•
	Multiport ICA	•	•	•	•	•				
HDX IO / Devices / Printing	Local Printing	•	•	•	•	•			•	•
	Generic USB Redirection	•	•	•	•	•		•	•	•
	Client drive mapping / File Transfer****	•	•	•	•	•	•	•	•	•
HDX Integration	Local App Access	•	•	•					•	•
	Multi-touch	•	•	•			•	•	•	•
	Mobility Pack	•	•	•			•	•	•	•
	HDX Insight	•	•	•	•	•			•	•
	HDX Insight with NSAP VC	•	•	•	•	•	•••	•••	•	•
	EUEM Experience Matrix	•	•	•	•	•			•	•
	Bi-directional Content redirection	•	•	•	•	•			•	•
	URL redirection	•	•	•	•	•	•		•	•
	Browser content redirection	•	•	•	•	•				
	Location Based Services (Location available via API-description)	•	•	•			•	•		
HDX Multi-media	Audio Playback	•	•	•	•	•	•	•	•	•
	Bi-directional Audio (VoIP)	•	•	•	•	•	•	•	•	•
	Web-cam redirection	•	•	•	•	•	•	•	•	•
	Video playback	•	•	•	•	•	•	•	•	•
	Microsoft Teams Optimization	•			•(x64 only)	•				•
	Skype for business Optimization pack	•	•	•		•				
	Cisco Jabber Unified Communications Optimization	•			•					
	Windows Multimedia redirection	•	•	•	•	•				
Security	UDP Audio	•	•	•	•(not with NSG)					
	TLS 1.2	•	•	•	•	•	•	•	•	•
	TLS 1.0/1.1	•	•	•	•	•	•	•	•	•
	DTLS 1.0	•	•	•	•	•	•	•		
	DTLS 1.2	•	•	•	•	•	•	•		
	SHA2 Cert	•	•	•	•	•	•	•	•	•
	Smart Access	•	•	•	•	•				
	Remote Access via Citrix Gateway	•*	•	•*	•	•	•	•	•	•
	Workspace for Web Access	•	•	•	•	•	Via ICA file	•	•	•
	IPV6	•	•	•	•	•	•	•	•	•
HDX Graphics	App Protection	•	•	•	•	•				
	H.264-enhanced SuperCodec	•	•	•	•	•	•	•	•	•
	Client hardware acceleration	•	•	•	•	•				
	3DPro Graphics	•	•	•	•	•	•	•	•	•
	External Monitor Support	•	•	•	•	•	•	•	•	•
	Desktop Composition redirection	•	•	•	•	•				
True Multi Monitor	•	•	•	•	•				•	

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Supported version of OS		Win 10	Win 10	Win 7-10	Multiple	10.15 and above	11 and above	7.0 and above	Chrome/Firefox/IE10+/Safari	latest
Authentication	Federated Authentication (SAML/Azure AD)	●	●	●	●	●	●	●	●*	●
	ADC Full VPN	●	●	●	●	●	●	●		
	RSA Soft Token						●	●		
	Challenge Response SMS (Radius)	●	●	●		●				
	User Cert Auth via Gateway (via Browser Only)	●	●	●		●	●			
	Smart Card (CAC,PIV Etc.)	●	●	●	●	●	●	●		●
	Proximity/Contactless Card	●		●	●					●
	Credential insertion (E.g., Fast Connect, Storebrowse)	●		●	●					●
	Pass Through Authentication	●		●						
	Save credentials *(on prem and only SF)	●		●			●			
	ADC nFactor Authentication	●	●	●	●	●	●	●	●	●
	ADC Native OTP	●		●	●	●	●	●	●	●
	Biometric Authentication (Touch ID, Face ID..)						●	●		
	Single Sign-On to Citrix Files App	●		●			●	●		
Single Sign on to Citrix Mobile apps						●	●			
Anonymous Store Access	●	●	●	●	●	●	●	●	●	
Keyboard Enhancements	Dynamic Keyboard Layout Synchronization with Windows VDA	●	●	●	●†	●†		●†		
	Unicode Keyboard Layout Mapping with Windows VDA		●		●	●	●	●	●	●
	Client IME Enhancements with Windows VDA	●	●	●		●				
	Language Bar Show/Hide with Windows VDA Applications	●	●	●		●				
	Option Key mapping for server-side IME input mode on Windows VDA		●			●	●			
	Dynamic Keyboard Layout Synchronization with Linux VDA	●	●	●	●	●	●			
	Client IME Enhancements with Linux VDA	●	●	●	●	●				
Language Bar support for Linux VDA Applications	●	●	●	●	●	●		●		

Indicators	
●	Blue dot indicates supported features
*	StoreFront Only.
**	HDX 3D Pro reverts to JPEG for these Citrix Workspace apps. 3 Mbps is recommended compared to 1.5 Mbps with H.264 Deep Compression.
***	For NSAP VC, Workspace app for ios/Android supports but from ADC/ADM, the support is still pending.
****	File transfer feature applies to Workspace app for HTML5/Chrome only as these Workspace app don't support Client Drive mapping
†	Dynamic Keyboard Layout Sync for Non-Windows receivers, requires enablement of the Unicode Keyboard Layout Mapping feature on the Windows VDA
0	Deprecated in the latest release.

Feature Definitions		
Citrix Workspace Aggregation	Citrix Virtual Apps	Access Citrix Virtual Apps formerly known as XenApp hosted applications.
	Citrix Virtual Desktops	Access Citrix Virtual Desktops formerly known as XenDesktop virtual desktops.
	Citrix Content Collaboration (Citrix Files)	Access Citrix Files formerly known as Citrix ShareFile
	Citrix Secure Workspace Access	With the Secure Workspace Access IT administrators can govern access to approved SaaS apps with a simplified single sign-on experience administrators can also protect the organization's network and end user devices from malware and data leaks by filtering access to specific websites and website categories.
	Citrix Workspace Browser	Browser delivered with the Citrix Workspace app to access SaaS and Web Apps securely
	SaaS/Web Apps with SSO	Access SaaS/Web Apps configured using Secure Workspace Access with SSO
	Citrix Mobile Apps	Access Citrix Mobile Apps aggregated by Citrix Endpoint Management formerly known as XenMobile
	Citrix Mobile App Upgrades	Access Citrix Mobile Apps aggregated by Citrix Endpoint Management formerly known as XenMobile
Endpoint Management	Intelligent Workspace features	Workspace intelligent features give users a single unified experience with microapps, notifications, actions, workflows and virtual assistant to guide and automate the work, in addition to apps, desktop and files. For Workspace app on platforms that do not support this, you can use workspace app for web from your browser
	Auto configure using DNS for Email Discovery	Enable Citrix Workspace app to be configured via auto discovered settings.
	Centralized Management Settings	App setting from a centralized service e.g.: Google chrome management or GPOs
	Auto Discovery/Configuration	Enable Citrix Workspace app to be configured via auto discovered settings.
	App Store Updates / Citrix Auto updates	Updates from vendor application store and for Windows and Mac through Citrix Auto-upgrade functionality

UI	<b>Desktop Viewer/Toolbar</b>	Enables in session control of session functions like sending Ctrl+Alt+Del via a toolbar.
	<b>Multi-tasking</b>	Enable multiple apps and desktop to be used at the same time
	<b>Follow Me Sessions (Workspace Control)</b>	Allows users to move between devices and automatically connect to all of their sessions.
HDX Host Core	<b>Adaptive transport</b>	Enables EDT transport for HDX for improved throughput independent of network conditions
	<b>SDWAN support</b>	Enables SDWAN acceleration for QoS, TCP, compression and de-duplication.
	<b>Session reliability</b>	Keeps sessions active and on the user's screen when network connectivity is interrupted.
	<b>Auto-client Reconnect</b>	Prompts and reconnects the session on connection interruption .
	<b>File open in Citrix Workspace app</b>	Allows opening a local file in Citrix Workspace app using hosted application (Client to Server Content Redirection)
	<b>Session Sharing</b>	Enables published application to be executed over the same connection as other published applications when already running on the same server.
HDX IO / Devices / Printing	<b>Local Printing</b>	Enables users to print documents via shared or local printers. In case of Workspace app for Chrome we support
	<b>Generic USB Redirection</b>	Enables use of USB devices inside the session.
	<b>Client drive mapping / File Transfer****</b>	Enables use of client drives inbuilt or attached for data storage.
HDX Integration	<b>Local App Access</b>	Access the local application on client device inside the session.
	<b>Multi-touch</b>	Enables ten finger multi-touch control of Windows/Linux desktops and apps.
	<b>Mobility Pack</b>	Enables native device experience features (e.g., auto popup keyboard and local device UI controls) and tablet-optimized desktops.
	<b>HDX Insight</b>	Provides visibility into the session startup/end times using ICA network performance metrics.
	<b>HDX Insight with NSAP VC</b>	Provide visibility into the session startup/ end time using NetScaler App Experience or NSAP Virtual channel to get HDX insights
	<b>EUEM Experience Matrix</b>	Provides Citrix administrators visibility into the logon duration metrics via Citrix Virtual Desktop formerly known as XenDesktop 7 Director.
	<b>Bi-directional Content redirection</b>	Enable client to host and host to client URL redirection.
	<b>URL redirection</b>	Allows running of applications locally on client.
	<b>Browser content redirection</b>	Enables an entire webpage (a browser's viewport) to be redirected to the endpoint for local rendering, offloading the server.
HDX Multi-media	<b>Location Based Services (Location available via API-description)</b>	Enables location informations to be used by applications delivered by Citrix Virtual Desktops earlier known as XenDesktop.
	<b>Audio Playback</b>	Enables server rendered audio playback.
	<b>Bi-directional Audio (VoIP)</b>	Enables use of hosted softphone / voice chat collaboration applications.
	<b>Web-cam redirection</b>	Enables use of video chat collaboration applications using a local webcam.
	<b>Video playback</b>	Enable viewing of recorded videos.
	<b>Microsoft Teams Optimization</b>	Offloads Microsoft Teams media processing from the Citrix server to the user device.
	<b>Skype for business Optimization</b>	Offloads Skype for business media processing from the Citrix server to the user device. In case of Workspace app for Android we support only on Chrome devices.
	<b>Cisco Jabber Unified Communications Optimization</b>	Offloads Jabber media processing from the Citrix server to the user device.
	<b>Windows Multimedia redirection</b>	Enables Windows Multimedia to be rendered on the user device, offloading the server.
HDX Graphics	<b>UDP Audio</b>	Support for audio input and output over UDP .
	<b>H.264-enhanced SuperCodec</b>	Enables streamlined delivery of applications using XenApp/Desktop 7.X H264-enhanced Supercodec.
	<b>Client hardware acceleration</b>	Enables hardware acceleration for HDX features like graphics, webcam etc. The leverage of hardware capability vary with different Citrix Workspace apps
	<b>3DPro Graphics</b>	Enables use of 3D professional graphics applications hosted in the data center.
	<b>External Monitor Support</b>	Enables use of an external monitor.
	<b>Desktop Composition redirection</b>	Enables graphics command remoting to client for rendering to ensure server scalability. Deprecated in Receiver for Mac 12.9 release.
Security	<b>True Multi Monitor</b>	XenApp/ XenDesktop creates the same number of monitors as supported by the client.
	<b>TLS 1.2</b>	Successor to SSL, strong communication channel security.
	<b>TLS 1.0/1.1</b>	Successor to SSL, strong communication channel security.
	<b>DTLS 1.0</b>	DTLS is a derivation of SSL protocol. It provides the same security services (integrity, authentication and confidentiality) but under UDP protocol.
	<b>DTLS 1.2</b>	DTLS is a derivation of SSL protocol. It provides the same security services (integrity, authentication and confidentiality) but under UDP protocol.
	<b>SHA2 Cert</b>	Ability to use SHA2 Certificates.
	<b>Smart Access</b>	Controls access to available applications through the use of Gateway policies and filters.
	<b>Remote Access via Gateway</b>	Provides users with secure access to enterprise applications, virtual desktops, and data anywhere without a
	<b>Workspace for Web Access</b>	Access to hosted applications or virtual desktops using a browser.
	<b>IPV6</b>	Enables use on IPV6 networks.

Authentication	<b>Federated Authentication (SAML/Azure AD)</b>	Enables FAS server the authentication of a user to be delegated to the Microsoft ADFS server (or other SAML-aware IdP) either by Azure AD or SAML
	<b>ADC (NetScaler) Full VPN</b>	Builds full VPN tunnel for Gateway.
	<b>RSA Soft Token</b>	Enables simplified authentication when using RSA Soft Tokens.
	<b>Challenge Response SMS (Radius)</b>	Enables use of challenge response authentication for example the use of SMS passcodes.
	<b>User Cert Auth via Gateway (via Browser Only)</b>	Enable use of users certificates as one factor for authentication with Gateway. This is for browser based authentication on Windows and Linux
	<b>Smart Card (CAC,PIV Etc.)</b>	Enable use of standard PC/SC compatible cryptographic smart card for authentication and signing.
	<b>Proximity/Contactless Card</b>	Enable users to use Citrix applications or Desktops by authenticating with proximity or contactless smart card.
	<b>Credential insertion (E.g.: Fast Connect, StoreBrowse)</b>	Enable users to use Citrix applications or Desktops by authenticating with proximity or contactless smart card. Storebrowse is a command-line utility tool available with Citrix Workspace app for Windows that you can use to customize Citrix Workspace app by scripting the storebrowse utility.
	<b>Pass Through Authentication</b>	User credentials are passed to a Web Interface site and then to the Citrix Virtual Apps and Desktops formerly known as XenApp/XenDesktop servers, preventing users from having to explicitly authenticate at any point during the Citrix application launch process.
	<b>Save credentials *(on prem and only SF)</b>	Enables save credentials for on-prem and only using Citrix storefront
	<b>Gateway Native OTP</b>	Gateway supports one-time passwords (OTPs) without having to use a third-party server, by keeping the entire configuration on the NetScaler appliance.
	<b>NetScaler nFactor Authentication</b>	nFactor authentication enables dynamic authentication flows based on the user profile. In some cases, these could be simple flows to be intuitive to the user. The minimum version of NetScaler required is 12.1.49.x
	<b>Biometric Authentication (Touch ID, Face ID..)</b>	Enables Bio-metric Authentications such as Touch ID and Face ID
	<b>Single Sign-On to Citrix Files App</b>	Enables Single-Sign-on to Citrix Files app formerly known as Sharefile
	<b>Single Sign on to Citrix Mobile apps</b>	Enables Single-Sign-on to Citrix Files app formerly known as Sharefile
<b>Anonymous Authentication</b>	Support access for unauthenticated (anonymous) users	
Keyboard Enhancements	<b>Dynamic Keyboard Layout Synchronization with Windows VDA</b>	Keyboard layout synchronization enables users to switch among preferred keyboard layouts on the client device and the same keyboard layout gets automatically set on the Windows VDA
	<b>Unicode Keyboard Layout Mapping with Windows VDA</b>	Support Unicode keyboard layout mapping for Windows VDA with non-Windows Citrix Workspace app
	<b>Client IME Enhancements with Windows VDA</b>	Enhanced Client IME usability and improved seamless experience for Windows VDA
	<b>Language Bar Show/Hide with Windows VDA Applications</b>	Users can choose to show or hide the remote language bar in a Windows VDA application session using the graphical user interface. The language bar displays the preferred input language in a session.
	<b>Option Key mapping for server-side IME input mode on Windows VDA</b>	Provides keyboard mappings for server-side Windows IME input mode keys that are not available on Client keyboards. Here the Option key on the Client is mapped to the server-side IME input mode keys
	<b>Dynamic Keyboard Layout Synchronization with Linux VDA</b>	Automatically synchronizing the keyboard layout of the Linux VDA with that of the client device. Anytime the keyboard layout on the client device changes, the layout on the VDA follows suit.
	<b>Client IME Enhancements with Linux VDA</b>	Enhanced Client IME usability and improved seamless experience for Linux VDA
<b>Language Bar support for Linux VDA Applications</b>	Language bar helps users to select a server-side IME and to switch between server-side keyboard layouts during LinuxVDA application sessions.	

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