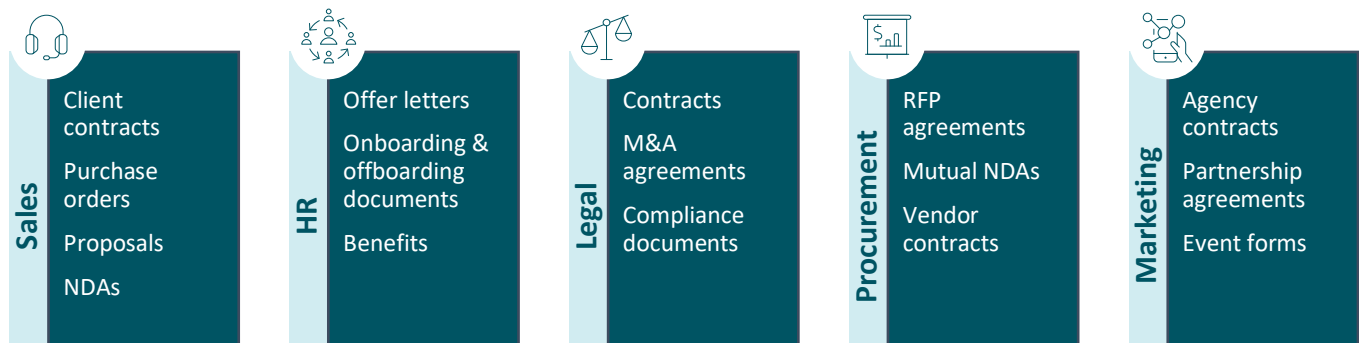


# Citrix RightSignature

Save time, cut costs, and elevate the customer experience with an e-signature solution that fits right into your daily workflows.

Send, sign, and receive e-signature agreements with Citrix RightSignature in a matter of minutes. Discover the fastest, easiest way to get legally binding electronic signatures that's built for the way you work.

Simple e-signature workflows to power every business process:



Citrix's electronic signature solution is offered through three Citrix offerings: Citrix RightSignature, Citrix ShareFile, and Citrix Content Collaboration.

The feature matrix below shows which features are available in each RightSignature subscription plan: Standard and Advanced.

Features	Standard Plan individual plan: 1 user	Advanced Plan team plan: 3+ users
<b>Document Preparation</b>		
<b>Automatic field detection</b> Set up your document in just one click with our automatic field detection.	●	●
<b>Custom fields</b> Gather information with flexible and custom fields that include text fields, date boxes, checkboxes and more.	●	●
<b>Diverse file type support</b> Upload documents in common formats, including PDF, DOC, DOCX and image files.	●	●
<b>Document packager</b> Merge up to 5 separate documents and send it as a single document request for signature.		●
<b>Request attachments</b> Allow signers to attach supporting documents as part of signing process		●
<b>Templates</b> Prepare documents rapidly with reusable, custom templates. Standardize repetitive agreements by saving document types with field placement and other settings to send a document in a few clicks.		●
<b>Signing Workflow</b>		
<b>Any device support</b> Use any device and operating system — no downloads, no plugins, no hassle.	●	●
<b>Document visibility</b> Gain visibility on your agreement processes. RightSignature gives you full visibility to see when signers have opened the request, started the document, or have not viewed the signature request.	●	●
<b>Extensive delivery capabilities</b> RightSignature can deliver documents for every situation: over email, with a secure link that can be mass distributed, or simply embedded on your website.	●	●
<b>Handwritten digital signatures</b> Sign documents with a real, hand-drawn signature for more authentic-looking contracts.	●	●
<b>Signature variety</b> There are several options to request secure, legally binding signatures: handwritten signatures, text to signature, click to agree. All three options have the same validity and simplicity for the signer.	●	●
<b>Automated reminders</b> Set up automated reminders for signings to complete the agreement process.		●
<b>Bulk send</b> Quickly send the same document to a large number of signers with a few simple clicks.		●
<b>Sequenced signing</b> Route documents to multiple users in sequencing order to fit your needed process. Specify a specific order and require users to sign one by one.		●

Features	Standard Plan individual plan: 1 user	Advanced Plan team plan: 3+ users
<b>Signer Authentication</b>		
<b>Biometric authentication</b> Receive signer authentication via a biometric data capture.	●	●
<b>Password authentication</b> Receive signer authentication via a password protected account.	●	●
<b>SHA-2 digital fingerprint</b> Receive signer authentication via with a unique digital 'fingerprint' to ensure document hasn't been tampered with.	●	●
<b>Signature Certificate</b> Every completed document includes a signature certificate, including the time-stamped audit trail and metadata to confirm the validity of the signature(s).	●	●
<b>SMS authentication</b> Receive signer authentication via SMS text messaging to enter documents.	●	●
<b>Knowledge-based authentication (KBA) <sup>1</sup></b> Receive signer authentication via questions referencing non-discoverable information such as past addresses, vehicles owned, and more before granting access to documents.		●
<b>Security</b>		
<b>Audit log</b> Every signed document and its time-stamped audit trail are locked and stored on RightSignature's secure servers.	●	●
<b>Document encryption</b> Utilizing up to 256-bit EV SSL encryption, RightSignature ensures the privacy of our users' data.	●	●
<b>Hash checksum</b> After signing, RightSignature secures your executed document with a complex hash algorithm to ensure the permanent record is tamper-proof.	●	●
<b>Online security</b> Upon login, your connection with RightSignature is secure and encrypted using industry-leading SSL technology.	●	●
<b>SSO access</b> Using the third-party identity provider of choice, administrators can ensure compliance with security and company standards, and automatically provision users.	●	●
<b>Experience: Sending &amp; Signing</b>		
<b>Multi-language support</b> RightSignature can be utilized in localized languages including English, Spanish, French, German, Chinese, Japanese, Dutch, Italian, and Portuguese.	●	●
<b>Save progress</b> Enables signers to save their progress while signing a document that may need extra time.	●	●
<b>Self-sign or in-person signing</b> The flexibility to receive a legal-binding signature from any place. Whether that's face-to-face with the signer or self-signed signatures.	●	●
<b>Simple signer access</b> Signers do not need a RightSignature account to complete an agreement. No downloads needed.	●	●
<b>Step-by-step guided signing</b> Give signers step-by-step guided signing, reducing complexity, errors, and omissions.	●	●
<b>Custom branding</b> Display your brand to signers. Reflect your logo and colors to customize the signer's experience.		●

Features	Standard Plan individual plan: 1 user	Advanced Plan team plan: 3+ users
<b>Reporting</b>		
<b>Generate reports</b> Produce consolidated CSV reports on signer input data available		●
<b>Usage statistics</b> Reports deliver on cycle times, efficiency, and new usage available		●
<b>Administration &amp; Controls</b>		
<b>Flexible billing</b> <sup>2</sup> Per user, per month or per year billing flexibility. With simple click and buy or invoiced payment.	●	●
<b>User access control</b> Granular admin and user level roles and permissions		●
<b>User delegation</b> When a user leaves an organization, the documents will be transferred to the admin		●
<b>Document Limits</b>		
<b>Signature limits</b>	100 per month	No limits
<b>Document send limits</b>	100 per month	100 per license per month
<b>API document rate limit</b>	240 per hr per account	240 per hr per account
<b>File size limit</b>	20MB	20MB
<b>File page limit</b>	2000	2000
<b>Integrations / Add-Ons</b>		
<b>OAuth Support</b> RightSignature provides token-based authentication through which secure connections with integrated business applications can be established.	●	●
<b>Rich REST API</b> Build a custom experience with RightSignature that fits right into your daily workflows. Integrate online document signing into web applications or business process, automate signature requests, embed RightSignature documents in your website, and much more.	●	●
<b>Built-in business application integrations</b> Simple integration connectors with leading business applications to integrate RightSignature into existing work processes: Citrix ShareFile, Citrix Podio, OneDrive, Box, Google, Dropbox, Clio, Stripe, Salesforce contacts, and Basecamp.	\$	\$
<b>Applied Epic integration</b> RightSignature integrates seamlessly into Applied Epic, a leading Insurance broker software, to streamline e-signatures in brokerages.		\$
<b>Seamless document and signature workflows</b> RightSignature integrates natively and seamlessly with Citrix ShareFile, a leading secure cloud-based file sharing solution; and Citrix Podio, a powerful no-code work management platform. Together these solutions offer advanced workflow automation for documents and e-signatures to accelerate business processes.		\$
<b>Secure payment processing</b> Collect payment information from a document and process it through a payment gateway integration, like the built-in integration with Stripe.		\$

Features	Standard Plan individual plan: 1 user	Advanced Plan team plan: 3+ users
<b>Compliance</b>		
U.S. ESIGN ACT of 2000	●	●
GDPR3	●	●
UETA	●	●
HIPAA <sup>3</sup>		●

**Notes**

Only one user accounts are available for the RightSignature Standard plan. If planning to utilize for a team 2 users or bigger, you must purchase RightSignature Advanced plan.

**References**

<sup>1</sup> Includes document limit of 100 docs per license per month, applied at the account level.

<sup>2</sup> All EU customers that require EU-provisioned accounts must contact sales to purchase licenses.

<sup>3</sup> Citrix e-signature solution supports HIPAA compliance in the ShareFile Premium plan. HIPAA customers must have a signed BAA in place with Citrix. Connectors are not supported with HIPAA configurations.

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